

Five Year Limited Warranty

IVS, Inc. dba AngelTrax, warrants its product to be free from manufacturer's defects in material and workmanship under normal use and service for a period of five (5) years from the date of purchase -- when installed by an authorized dealer. "Normal use" means the product was used for intended purposes, maintained properly and protected from deliberate damage. The following products are covered by the limited five (5) year warranty:

- **Five (5) years from date of purchase parts and labor on the Hybrid Component Series HC460 MDVR**
- **Five (5) years from date of purchase parts and labor on the Hybrid Component Series HC860 MDVR**
- **Five (5) years from date of purchase parts and labor on the Hybrid Component Series Hybrid Quest™ MDVR**
- **Five (5) years from date of purchase parts and labor on the Hybrid Component Series Hybrid Vault™ MDVR**
- **Five (5) years from date of purchase parts and labor on the Hybrid Component Series Hybrid Vault Plus™ MDVR**

This warranty gives the user specific rights, and those rights may vary from state to state. The terms and conditions of said warranty are as follows:

1. When the product is installed by, or purchased from an authorized AngelTrax dealer, IVS, Inc. will either repair, or replace at no charge to the original purchaser, any product that IVS, Inc. determines to be defective and under the warranty provided. The defect(s) must be reported within five (5) years from the date of purchase. This warranty is valid only with the original purchaser, and is non-transferable. The warranty does not cover removal or reinstallation of the product(s).
2. The date of purchase and proof of an authorized AngelTrax dealer installation must be established by the original sales receipt, which should accompany the product(s) that are returned for warranty services.
3. The warranty shall not apply to any product that has been altered in any way, or used for any unintended purpose.
4. IVS, Inc. does not authorize any other person to assume liability in connection with its products. This warranty is the only expressed warranty made by IVS, Inc. to its products. Any implied warranty of merchantability or fitness for a particular purpose applicable to IVS, Inc. products, is limited to the duration of this limited warranty. Some states or provinces do not allow the exclusion or limitation of incidental or consequential damages, or limitation on how long an implied warranty lasts. Therefore, the above limitations may not apply.
5. If, in the unlikely event warranty service becomes necessary, contact us directly and request a Return Merchandise Authorization (RMA) from the Technical Service Department. Please call 1-800-673-1788 and ask for the Technical Service Department to obtain a return merchandise authorization (RMA) number. Be sure to have the model number, serial number and the nature of the problem available for the technical service representative. Upon verification of a defect, IVS, Inc. will send a new or refurbished replacement unit via express shipping at no cost to the customer. The customer will receive a copy of the RMA and a Call Tag with their replacement unit. Once the customer has received the replacement unit, they have 30 days to ship the defective product back to IVS, Inc. or the customer will be charged for the replacement product. Once the unit is exchanged, the returned product shall become the property of IVS, Inc. The Call Tag included with the replacement unit allows the customer to ship the defective product back to IVS, Inc. at no cost.
6. Products must be returned to the factory in their original carton, or equivalent, and in original packaging conditions. Items shipped to IVS, Inc. without a clearly identified RMA number on the exterior of the packaging may be refused. If the product is received with the serial number removed or defaced, the warranty is void. The product will not be repaired under warranty and returned to the owner freight collect.

Send product to:

IVS, Inc. (AngelTrax)
 Warranty Service Department
 9540 U.S. Highway 84 West
 Newton, Alabama 36352
www.angeltrax.com

